



# WENDY GANNAWAY

Chief Performance Officer

Wendy is most commonly known for asking the question 'how are you?' and then.. check this.... leaning in and really listening to your answer. Her care and consideration is carefully wrapped in a warm snuggly blanket and before you know it you are hooked.

She is a great storyteller, not the Hans Christian Anderson type of fairy tales, but the real - world stories that she has collected in her battered notebook during her 25 years in learning and development. You know, the ones that get lightbulbs flashing and make you sit bolt up right and think.

She has a simple principle when it comes to learning - 'The Easy Barometer' - if something isn't easy, people won't change so she often exercises this when complexity or over-complication comes into play.

She's the Easy Police at your reception desk welcoming people with a disarming smile but checking what you have in your bag - dare to over-complicate and you'll be thrown out. Well not really but you get my drift.

Her heart is so big, she knows that 'we are all stars and deserve to twinkle' (as Marilyn Munroe so beautifully explains) and she will donate her heart, lungs, kidneys.. hell any internal organ to help you unlock your hidden talents.

Having recently taken up the endurance sport of marathons she is most often found dressed in skimpy shorts and running vest, her hair tied up and trainers on her feet.

When she's not running, Caroline is teaching her to make delicacies like none microwaved scrambled egg but let's face it when cooking isn't your thing a microwave is extremely useful.

Or you may see her on stage with her beloved Viola under her chin playing Beethoven or Mozart's greatest hits or even over the net of the badminton court as she obliterates (sometimes this really does happen) you with her fancy footwork and subtle drop shots you can never quite get to. But she will always shake your hand at the end of a game.

She is a performance expert. She values step by step and focus and with her keen eye for detail she can spot flaws in a plan so you don't hit challenges before you've got off the starting blocks.

But before any of that she will focus you on YOU - what do you want? And help you achieve just that.